

Privacy statement MotoShare

The website www.motoshare.eu processes privacy-sensitive data, or personal data. The MotoShare platform is operated by MotorConnect B.V. This private company attaches great importance to the careful handling of personal data. Personal data are therefore carefully processed and secured.

In our processing, we comply with the requirements of the Personal Data Protection Act (Wbp). This means, among other things, that we:

- **clearly state the purposes** for which we process personal data. We do so through this privacy statement;
- **limit our collection of personal data** to only the personal data needed for legitimate purposes;
- first **ask you for express consent** to process your personal data in cases where your consent is required;
- **take appropriate security measures** to protect your personal data and require the same from parties processing personal data on our behalf;
- respect your right to **provide access to, correct or delete your personal data at your request**.

MotorConnect B.V. is the data controller. In this privacy statement, we explain which personal data we collect and use and for what purpose. We recommend that you read it carefully.

This privacy statement was last updated on 21-01-2024.

Use of personal data

By using our service, you leave certain data with us. This may include personal data. We store and use only the personal data that is provided directly by you, in the context of the service you have requested, or which, when provided, it is clear that it is provided to us for processing.

We use the following data for the purposes stated in this privacy statement:

- name and address details
- Phone number
- Email address
- Payment details
- Gender

- your (profile) picture
- Date of birth

Register

Certain parts of our service require you to register first. After registration, we store the personal data you provide via your chosen user name. We save these data so that you do not have to fill them in again each time, so that we can contact you in connection with the execution of the agreement, invoicing and payment and to provide an overview of the products and services you have purchased from us.

We will not provide the data linked to your user name to third parties, unless this is necessary within the framework of the performance of the agreement you enter into with us or if it is required by law. In case of suspected fraud or abuse of our website, we may hand over personal data to the competent authorities.

Portal access

Our portal allows you to access a management environment where you can set up, specify and change things yourself.

Order processing

When you place an order with us, we use your personal data to process it. If necessary for proper processing, we may also provide your personal data to third parties. You can read more about this in this privacy statement.

Advertising

We can inform you of our new products and services, in addition to the information on our website:

- by e-mail
- via social media

Contact form and newsletter

We offer a newsletter through which we wish to inform interested parties about our products and/or services. Each newsletter contains a link allowing you to unsubscribe. Your e-mail address is automatically added to the list of subscribers.

If you fill in a contact form on the website, or send us an e-mail, the data you send us will be kept as long as the nature of the form or the content of your e-mail requires for it to be fully answered and processed.

Publish

When using the service, the following data are published so that they are visible on the internet for all to see:

- your first name
- your (profile) picture
- your motorbike licence type A, A1 or A2
- information provided by yourself, such as:
 - a personal description of yourself
 - your motorbike riding experience
 - your Facebook account (if linked to your MotoShare account)

If you send a rental request to a motorbike owner, the motorbike owner will see additional of you:

- your surname
- your address and residence details
- your age
- your mobile phone number
- your driving licence number
- your email address

The same owner's personal data (except the driving licence number) is visible only after a motorbike owner accepts a rental request and the renter pays the rental fee.

The following details of a motorbike are visible to everyone:

- the make, model and type
- year of construction

- Technical details like displacement, weight, ABS, HP, Grip heater
- pitch and on a map the approach to the pitch with a +/- 3-kilometre radius.

Only after a rental request is sent, accepted and the rental fee paid by the renter, are visible only to the renter and engine owner:

- the exact location of the motorbike: street, number, postcode, town
- the registration number
- start and end dates and times of the rental period
- messages between the motorbike owner, renter and MotoShare regarding the rental request or agreement
- rental price details
- cancellation, rental period adjustments and other details of the transaction

The following data are private and will not be visible other than to yourself:

- IBAN bank account number for payment of rental income
- A hash of your password from your MotoShare account. We do NOT store your password

You are obliged to fill in this data truthfully. Upon request, we will anonymise information that has been published.

Disclosure to third parties

We may transfer your data to our partners. These partners are involved in the execution of the agreement.

Our site includes social media buttons. With these, the operators of these services collect your personal data.

Google Analytics and other analysis tools

We use Google Analytics to track how visitors use our website. We have signed a processor agreement with Google to agree on how to handle our data. Furthermore, we have not allowed Google to use the obtained Analytics information for other Google services, finally we have the IP addresses anonymised

The informative ones viewed include:

- geolocation

- web pages visited
- open, click and read statistics per email campaign

This is only used internally.

Security

We take security measures to limit misuse of and unauthorised access to your personal data.

All databases and IT systems containing personal data are managed by MotoShare employees. No third parties have direct access to personal data.

We also ensure that all servers have adequate security. For example, no password authentication but only SSH locks, and adequate firewall so that none of our IT systems can be accessed publicly. Communication between data centres always takes place via encrypted channels.

Backups

We do periodic backups to two different physical locations. Access to these backups is limited to a number of people within MotoShare. To prevent a data breach, we do:

- regular check of access settings
- 2-factor authentication
- password rotation

Third-party websites

We do not store personal data or other non-anonymous user information with popular third-party providers such as Google Drive, Google Docs or Dropbox. We access this information directly from our IT system or store it in a password-encrypted device.

This privacy statement does not apply to third-party websites linked to this website through links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We encourage you to read the privacy statements of these websites before using them.

Changes to this privacy statement

We reserve the right to make changes to this privacy statement. It is recommended that you consult this privacy statement regularly so that you are aware of these changes.

Access and change your data

For questions about our privacy policy or enquiries about accessing and changing (or deleting) your personal data, please contact us at any time using the details below.

Email: info@motoshare.nl

Postal address: Keizersgracht 520H, 1017 EK in Amsterdam

Should you wish to delete your personal data, two processes apply:

- You have not concluded a transaction through MotoShare: within 2 months, all personal data will be deleted from our product databases and within 4 months from all product and backup databases.
- You did conclude one or more transactions through MotoShare: then for legal reasons, we have to keep all your data for 6 months after the end date of your transaction. After that, for tax reasons, we will have to keep some of your data until 7 years after the end date of your transaction. The data we keep are your name and address details and IBAN bank account, and all details of the transaction such as start and end dates and times, mileage driven, motorcycle registration number, rental price, internal messages. All your other data will be deleted, 6 months after the end date of your transaction, from our product databases within 2 months and from all product and back-up databases within 4 months.